

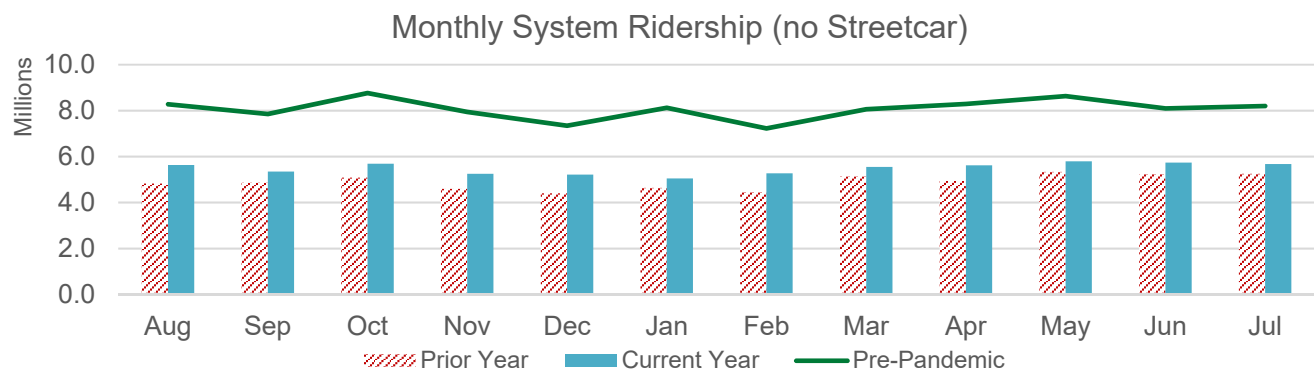
Date: August 21, 2024

To: General Manager
Board of Directors

From: Timothy Kea, Program Manager Financial Systems
Budget & Forecast Department

Subject: July 2024 Monthly Performance Report

The monthly system-wide ridership increased 8.2% in July compared to the prior year. Passenger revenue increased by 8.9%, and the system costs per boarding increased by 15.5% from \$6.51 to \$7.52 compared to July 2023. The monthly Streetcar ridership increased by 30.0% compared to last year.



1. Weekly system boardings increased 6.2% in July compared to the previous year. Weekly boardings increased by 3.4% on buses, 10.3% on MAX, 24.5% on LIFT/Cab, but decreased (4.1%) on WES.
2. Weekday fixed route boardings were 202,198 in July, an increase of 7.9% compared to the prior year. Boardings increased by 5.0% on buses and 12.8% on MAX, but decreased (4.5%) on WES. Weekend fixed route boardings increased by 2.5% on MAX, but decreased (2.9%) on buses.
3. The five MAX lines averaged 78,940 weekdays, 62,410 Saturdays, and 51,480 Sunday boardings in July. Weekday ridership on the five MAX lines averaged 33,980 on the Blue Line, 13,930 on the Red Line, 11,200 on the Yellow Line, 12,920 on the Green Line, and 6,910 on the Orange Line. Total MAX ridership increased 16.4% during the weekday peak and 10.5% during weekday off-peak periods, resulting in a 12.8% increase in weekday MAX ridership.

The MAX weekend ridership increased by 0.4% on Saturday and 5.3% on Sunday.

The total MAX weekly ridership in July increased by 10.3% compared to last year.

4. Bus averaged 122,790 weekdays, 87,460 Saturdays, and 62,510 Sunday boardings in July. Bus ridership increased 63.9% during weekday peak periods, but decreased (17.0%) during weekday off-peak periods, resulting in a 5.0% increase in weekday bus ridership.

The bus weekend ridership increased by 6.1% on Saturday, but decreased (13.1%) on Sunday.

The total weekly bus ridership in July increased by 3.4% compared to a year ago.

Bus weekly ridership increased 12.1% on frequent routes but decreased (14.9%) on non-frequent routes compared to last July.

5. WES averaged 468 daily boardings in July, a (4.5%) decrease compared to prior year. In July, WES operated with 8 late trains, zero trains out of service, zero missed pullouts, and zero vehicle mechanical failures, resulting in 98.2% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab (no Transportation Network Company) boardings increased by 24.5% in July. The weekday and weekend boardings increased by 24.7% and 23.1%, respectively, compared to the prior year.
7. July passenger revenues were \$5.0 million, an increase of 6.9% compared to last year.
8. Fixed Route Operating costs/boardings measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding increased from \$5.97 to \$6.74, or 12.9%, compared to last July.
9. Weekday Streetcar boardings averaged 1,909 on A-Loop, 1,901 on B-Loop, and 6,174 on North South (NS) line in July. The weekday boardings increased by 11.4% on A-Loop, 17.4% on B-Loop, and 38.0% on NS compared to the prior year.

The Streetcar On-Time Performance for A-Loop, B-Loop, and NS line are 83.0%, 72.0%, and 77.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

SYSTEM RIDERSHIP SUMMARY

Measure	Jul 24	Jul 23	% Change	FY25-TD	FY24-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	33,810	39,300	-14.0%	33,810	39,270	-13.9%
Bus-Frequent Service*	<u>88,980</u>	<u>77,600</u>	14.7%	<u>88,980</u>	<u>77,650</u>	14.6%
Subtotal All Bus	122,790	116,900	5.0%	122,790	116,920	5.0%
MAX	78,940	70,000	12.8%	78,940	69,980	12.8%
Commuter Rail	<u>468</u>	<u>490</u>	-4.5%	<u>468</u>	<u>490</u>	-4.5%
Fixed Route Total	202,198	187,400	7.9%	202,198	187,390	7.9%
<u>Paratransit</u>						
LIFT& Cabs (No TNC)**	2,252	1,806	24.7%	2,252	1,806	24.7%
System Total	204,450	189,195	8.1%	204,450	189,196	8.1%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	202,400	237,900	-14.9%	202,430	237,920	-14.9%
Bus-Frequent Service*	<u>561,500</u>	<u>501,100</u>	12.1%	<u>561,490</u>	<u>501,080</u>	12.1%
Subtotal All Bus	763,900	739,000	3.4%	763,920	739,000	3.4%
MAX	508,600	461,000	10.3%	508,590	460,970	10.3%
Commuter Rail	<u>2,340</u>	<u>2,440</u>	-4.1%	<u>2,340</u>	<u>2,445</u>	-4.3%
Fixed Route Total	1,274,850	1,202,415	6.0%	1,274,850	1,202,415	6.0%
Frequent Bus % of Total Bus	73.5%	67.8%	5.7%	73.5%	67.8%	5.7%
<u>Paratransit</u>						
LIFT & Cabs (No TNC)	13,000	10,443	24.5%	13,000	10,443	24.5%
System Total	1,287,850	1,212,858	6.2%	1,287,850	1,212,858	6.2%

Operations Cost / Boarding Ride ***

<u>Fixed Route</u>						
Bus-Other Service	\$9.87	\$8.38	17.78%	\$9.87	\$8.38	17.78%
Bus-Frequent Service*	\$6.02	\$5.48	9.85%	\$6.02	\$5.48	9.85%
Subtotal All Bus	\$7.04	\$6.40	10.00%	\$7.04	\$6.40	10.00%
MAX	\$5.93	\$5.07	16.96%	\$5.93	\$5.07	16.96%
Commuter Rail	\$85.26	\$50.23	69.74%	\$85.26	\$50.23	69.74%
Fixed Route Total	\$6.74	\$5.97	12.90%	\$6.74	\$5.97	12.90%
<u>Paratransit</u>						
LIFT,Cabs &TNC	\$83.85	\$64.04	30.93%	\$83.85	\$64.04	30.93%
System Total	\$7.52	\$6.51	15.51%	\$7.52	\$6.51	15.51%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Transportation Network Company (eff. FY2024)

*** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Jul 24	Jul 23	% Change	FY25-TD	FY24-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	202,198	187,400	7.90%	202,200	187,390	7.90%
Avg. Weekday Originating Rides	173,580	160,759	7.98%	173,580	160,760	7.97%
Monthly Boarding Rides/Rev. Hour	38.51	38.12	1.02%	38.51	38.12	1.02%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	9.87%	11.54%	-1.67%	9.87%	11.54%	-1.67%
System Cost/Boarding Ride	\$8.63	\$7.59	13.70%	\$8.63	\$7.59	13.70%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$237.43	\$211.47	12.28%	\$237.43	\$211.47	12.28%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	89.31%	90.13%	-0.82%	89.31%	90.13%	-0.82%
Bus & Rail Maintenance Attendance	94.47%	95.45%	-0.98%	94.47%	95.45%	-0.98%
WES Maintenance & Admin Attendance	95.99%	97.65%	-1.66%	95.99%	97.65%	-1.66%
Weekly Boarding Rides Per Full Time Employee	379.2	392.5	-3.39%	379.2	392.5	-3.39%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	8,252	7,512	9.85%	8,252	7,512	9.85%
Bus Collisions/100,000 Miles	2.70	2.30	17.39%	2.70	2.30	17.39%
Bus % Maintained Pullouts	99.92%	99.88%	0.04%	99.92%	99.88%	0.04%
Bus On-Time Performance(1)	86.70%	86.90%	-0.20%	86.70%	86.90%	-0.20%
MAX Car Miles/Svc Delay Defects(2)	7,484	9,283	-19.37%	7,484	9,283	-19.37%
MAX Collisions/100,000 Miles	3.30	1.60	106.25%	3.30	1.60	106.25%
MAX % Maintained Pullouts	98.70%	98.90%	-0.20%	98.70%	98.90%	-0.20%
MAX On-Time Performance(1)	74.30%	86.00%	-11.70%	74.30%	86.00%	-11.70%
WES Miles/Relevant Failure	6,468	5,880	10.00%	6,468	5,880	10.00%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%
WES On-Time Performance(1)	98.20%	94.50%	3.70%	98.20%	94.50%	3.70%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)

12 Month Average

Streetcar Operation	Jul 24	Jun 24	Jul 23	This Year	Prev. Year
Average Weekday Ridership					
A-Loop Boardings	1,909	1,838	1,713	1,820	1,678
B-Loop Boardings	1,901	1,860	1,619	1,780	1,544
North South Line Boardings	6,174	6,321	4,474	5,224	4,475
Average Weekend Ridership					
A-Loop Boardings	3,593	3,026	2,969	2,919	2,764
B-Loop Boardings	3,154	2,695	2,862	2,661	2,506
North South Line Boardings	7,962	6,702	5,919	6,644	6,117
Average Weekly Ridership					
A-Loop Boardings	13,138	12,216	11,534	12,019	11,153
B-Loop Boardings	12,659	11,995	10,957	11,559	10,224
North South Line Boardings	38,832	38,307	28,289	32,765	28,494
Monthly Ridership					
A-Loop Boardings	58,380	51,890	50,694	52,103	48,276
B-Loop Boardings	56,354	50,675	48,149	50,045	44,277
North South Line Boardings	172,829	159,930	122,418	141,674	123,121
A-Loop Boardings/Rev Hour	35.4	32.8	30.9	32.2	30.0
B-Loop Boardings/Rev Hour	34.8	32.7	30.2	31.5	27.9
North South Boardings/Rev Hour	61.5	59.8	44.3	51.5	45.0
System Boardings/Rev Hour	47.3	45.2	36.9	41.0	36.4
Service					
Vehicle Revenue Hours	6,077	5,811	5,996	5,952	5,930
Vehicle Revenue Miles	33,272	31,915	32,831	32,667	32,644
Service Quality					
A-Loop On-Time Performance	83.00%	82.00%	80.00%	79.58%	84.25%
B-Loop On-Time Performance	72.00%	71.00%	77.00%	71.92%	80.67%
North South On-Time Performance	77.00%	78.00%	80.00%	75.17%	82.33%
Operator Attendance	92.02%	91.06%	90.28%	88.79%	89.67%
Excused Absence	0.55%	0.25%	0.06%	0.27%	0.56%
Family Leave	3.26%	3.47%	0.84%	2.78%	2.84%
Unexcused Absence	0.05%	0.02%	0.64%	0.09%	0.12%
Sick Leave	3.87%	5.20%	2.83%	5.49%	4.58%
Industrial Injury	0.00%	0.00%	5.03%	2.21%	1.79%
Contractual Absence	0.25%	0.00%	0.31%	0.36%	0.44%
Maintenance Attendance	92.25%	98.83%	84.09%	95.40%	91.60%
Excused Absence	0.00%	0.07%	0.00%	0.06%	0.10%
Family Leave	6.28%	0.00%	8.02%	2.65%	4.61%
Unexcused Absence	0.35%	0.00%	0.01%	0.20%	0.07%
Sick Leave	1.12%	1.09%	7.75%	1.55%	3.55%
Industrial Injury	0.00%	0.00%	0.00%	0.00%	0.03%
Contractual Absence	0.00%	0.00%	0.12%	0.14%	0.04%
Overall Attendance	92.08%	93.13%	88.62%	90.38%	90.13%

(1) Streetcar is owned by the City of Portland and Operated by TriMet